

Spring 2007

Chatterbox is a magazine produced specially for our sheltered housing tenants. It contains mainly contributions from residents on a variety of subjects from recipes and household tips to poems, stories and jokes.

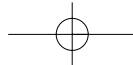
Contributions are encouraged from sheltered housing tenants.

The views expressed are not necessarily those of Mendip Housing.

A member of the  Aster GROUP



mendip housing
... customer focused, forward thinking



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Mendip Housing
Phone: 01749 334455

Sheltered Housing Tenants' Forum
Chair: Gloria McClurg
Phone: 01749 334453

Emergency out of office hours number
0870 770 5314
This number is NOT for gas emergencies

Sheltered Housing Area Offices
1 Sunnyside
Frome
Somerset
BA11 1LH
Phone: 01373 452987

23 Nightingale Close
Wells
Somerset
BA5 2EB
Phone: 01749 674315

24 The Whithys
Street
Somerset
BA16 9PL
Phone: 01458 448967

Anything to do with gas
Call Alhco direct on:
0808 178 5900

This number is for all gas repairs at any time of day or night

Repairs freephone
0800 068 8873

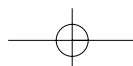
Rent enquiry freephone
0800 068 8853

Extra Care Schemes
The Office
Bennett Gardens
Dommetts Lane
Frome, BA11 4JQ
Phone: 01373 451704

The Office
Pullen Court
Shepton Mallet
Somerset, BA4 5RD
Phone: 01749 344910

The Office
Bovemoor
Strode Road
Street, BA16 0DY
Phone: 01458 443824

The Office
Sheldon Drive
Wells
Somerset, BA5 2HF
Phone: 01749 676668



Welcome to the Spring edition of Chatterbox, our magazine for sheltered housing residents. We've got a new group working on this magazine and we hope you enjoy our first edition. Remember, this magazine is for you so send us your contributions. If you have recipes you want to share, hints or tips you've found useful, questions you want answered or funny poems or stories to share, send them to Chatterbox c/o The Whithys Office, Street, Somerset, BA16 9PL and we'll try to publish them here.

*Elaine Penton
The Whithys, Street*

In this issue...

All change! Sheltered housing support revamp explained

Get gardening with handy horticultural tips

Mendip Housing's Gardening Competition 2007 launched

Tasty recipes in Cook's Corner

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Sheltered housing tenants forum open meeting

Minutes of Meeting held at Pullen Court on Thursday 8th March 2007 between 2.00pm and 4.00pm

Mendip Housing's MD Alan presented John Baker with a special framed photo of himself to mark his retirement from the treasurer's position at the Sheltered Housing Forum, which he has held for many years. He will be missed very much. We all wish John the very best and look forward to seeing him when he attends other meetings.

Presentation by Invicta

Wendy Turner from Invicta spoke about the changeover to the new call centre, starting on 1 April. She explained that they are the call centre to a few schemes across the country including Testway and Sarsens, we were told that both our sister associations are happy with the service provided by Invicta. There is always at least 16 staff on at the call centre and if there is some major breakdown they can transfer to another call centre with a flick of a switch. There were many questions asked, here are a few of them:

Q. *How long does it take from the time of pulling the cord to your centre answering?*

A. 85% are answered in less than 30 seconds and 90% are answered in less than 60 seconds, this gives us an average of 16 seconds per call.

Q. *What if it is an emergency call and you are in Kent, how do you respond to us locally?*

A. We phone our local Fire/Ambulance etc and explain this is a call for the Mendip area in Somerset, they then send the call immediately by computer and it is dealt with as quickly as it would have been if it was called from your own area.

Q. Do you call our keyholders so the services can gain access?

A. Yes, straightaway.

Q. Do thunderstorms/lightning affect the call systems?

A. Yes it does at times, we are unable to do much about this as we are unable to control the weather, but we do everything we can to make sure the system is up and running as soon as possible.

Pilot Update

We started this part of the afternoon by showing the DVD about the Pilot Scheme, Joy Kingsbury then asked the three area managers to introduce themselves and the area they would be working in, Betty Bond in the Frome area, Lin Bisgrove in the Street and Glastonbury area and Rachael Stevens in the Wells area. In the office at Shepton Mallet will be Liz Bezzant and Joy Kingsbury. There was a question and answer session. Here are a selected few of the questions:

Q. Will the evaluation forms be produced by an Independent Body?

A. You could produce them yourselves or with joint input. There will be a satisfaction questionnaire in October, this is a standard questionnaire as we can then use the data.

Q. When will the choice of level of services start?

A. First we need to find out what people have now and what they want as individuals.

Q. What will the staff be called within the new pilot scheme?

A. There will be the Three Area managers, the Scheme Managers will be known as Senior Support Workers and all the other staff will be support workers.

Q. Is this scheme unique to us?

A. Yes it is, we are piloting this for nine months with the support of supporting people.

Q. Will we still get our two visits and three calls per week?

A. That will depend on the individual, some may get more and some may want less, the Helpline Service will be included within this Pilot Scheme.

Q. Do we have to have a change of Scheme Manager?

A. At times yes, we all need to get to know other members of staff, it is a more sensible idea to get to know other members of staff. The change around of staff also helps to protect those tenants who do not feel a bond with their scheme manager as some tenants do.

Q. When will the photos of all the staff be available for the tenants to view?

A. The photos have been taken and we will see they are placed as soon as possible.

There was then a discussion on how staff would reach those tenants with a sight difficulty. Joy said she would look into this and she felt embarrassed as she had not put this into the planning. She apologised to the lady present who is blind who had brought this to her attention.

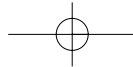
Neighbourhood Services

Liz Goulden spoke to us about F.R.E.S.H. It is the Fundamental Review of Services 2007. The project is identified within the Inspection plan and the delivery date will be in October 2007. Consultation will take place and the project team will include two tenant representatives. The aim of this project will be to make recommendations as to how Mendip Housing can best deliver accessible services to residents in a cost effective way.

Next meeting

The next Sheltered Housing Open Meeting will be on 17 May 2007.

Thank you to Elaine Penton for writing these minutes.



What landscape services do you want?

Like the weather everyone has an opinion the quality of communal spaces it could be the grass, trees, weeds or litter and we would like to hear it. Mendip Housing's men in green, otherwise known as the Estate Services Team, are coming to have a chat with our residents about the services we deliver.

Estate Services Manager Lee Dingle is visiting coffee mornings at all our sheltered schemes to talk about landscape maintenance services.

Take the opportunity to come and tell us what you like, what we could improve on and how you feel we could enhance the services available. We will also be hosting meetings for our tenant monitoring group and non-sheltered service users in April. Share your views with us and help us to improve your environment.

We're taking a FRESH look at things

With Spring in the air, it's a great time to take stock of how you get in touch with us. So tenants and staff have formed a project team to look at how, where and when we deliver our services to you. More importantly we want to find out how easy it is for you to get in touch with us to use our services.

We always need your ideas and thoughts on how we can do things better and to make sure we are providing you with the services you want. It's your home so tell us how we can get better at what we do for you.

Look out for further updates and meetings or get in touch now if you are bursting with ideas now!

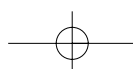
Phone Community and Resident Involvement Team:
01749 334453

E-mail involvement@mendiphousing.co.uk.

Write to FRESH, Mendip Housing Ltd, FREEPOST (SWB 10920), Shepton Mallet, Somerset, BA4 5ZZ

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Pilot project for sheltered housing

Supported Housing Manager Liz Bezzant explains the changes to the way support is being offered to our sheltered housing schemes. This does not apply to our four Extra Care facilities at Bovemoor in Street, Pullen Court in Shepton Mallet, Sheldon Drive in Wells and Bennett Gardens in Frome.

“We are making some changes in the way we provide support during a nine-month pilot project. I know many of you have concerns about the new way of working which began in April. But I would like to reassure you that our only aim is to improve the service we provide and I think this can be done if we work together. There will be a team of support staff based in Street, Wells and Frome to provide all the low level support services in their area, including Helpline, floating support, Road to Recovery and of course, sheltered housing support.

“The teams are introducing themselves at coffee mornings and we will produce a sheet of photographs for you to put a face to a name. There will be much larger teams available to provide support which will really help when staff are on leave or off sick.

“It is our plan to provide support to people according to what they need, rather than everyone having the same service. We hope over the nine-month pilot to be able to come up with a menu of services, tailor-made to each person via their support plan.

“Although the pilot began in April, the changes will be brought in gradually. We really need you to tell us how the pilot is working so that we can make changes and improvements.”

If you have any worries or concerns please get in touch with your area manager and their teams when they visit you, or at the area offices. Their contact details are on page two of *Chatterbox*."

Who are the three area teams?

Street and Glastonbury

Area manager is Lin Bisgrove

Scheme managers are Janet Henderson, Jane Robinson, Kaye Tucker, Viv Yasities, Linda Glover, Di Huggett and Vi Masters

Sheltered support workers are Denise Gray, Andy Ford and Sheila Perrett

Senior support worker is Lyn Kelly

Floating support workers are Gaynor Davies, Nicky Vowles, Pam Guest and Harry Weeks

Helpline support worker is Mandy Alvis

Wells

Area manager is Rachel Stevens

Scheme managers are Sue Brice, Gill Neale, Christine Lamb, Alan Flatt, Nikki McGaw, Sheila Nutt

Senior support worker is Dee Moss

Floating support workers are Mary Mawson, Michaela Simmonds

Helpline support worker is Marilyn Payne

Frome

Area Manager is Betty Bond

Scheme managers are Jenny Keene and Karyn Carpenter

Sheltered support workers are Ruth Travis and Margaret Davies, plus two new members of staff.

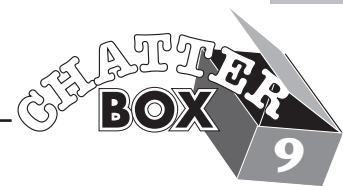
Senior support worker is Christine Reilly

Floating support workers are Sally May plus one new staff member

Helpline support worker is Nicky Lewis

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Mendip Housing's Olympic heros!

It started as a simple Darts competition but it became so much more! Last year's inter-scheme Olympics had something for everyone and it really brought our sheltered housing and extra care schemes together – all in the spirit of friendly competition.

Overall Olympic Champions for 2006: Abbots Close at Meare.

Here are the results from the 2006 competition

Darts

Gold	E Crole
Gold	Elaine Penton
Gold	D Parnell
Silver	Phillip Day
Silver	Bryan Mapstone
Silver	John Wride
Silver	Jim McClurg
Bronze	Arthur Mobbs
Bronze	Ron Snook
Bronze	Alf Middleton
Bronze	Sheila Whatley

Sunflower

Gold	Ken Randall
Silver	Phillip Day
Bronze	George Waghorn

Cake (Royalty)

Gold	Betty Evans
Silver	Sheila Smith

Cake (World Cup)

Gold	Betty Bateman
Silver	Rose Plummer
Bronze	Elaine Penton

Gold	Alice Axford
Silver	John Newman
Bronze	Betty Bateman

Craft

Gold	Sheila Smith
Silver	Lilian Crossman
Bronze	Jo Goldsworthy

Photography

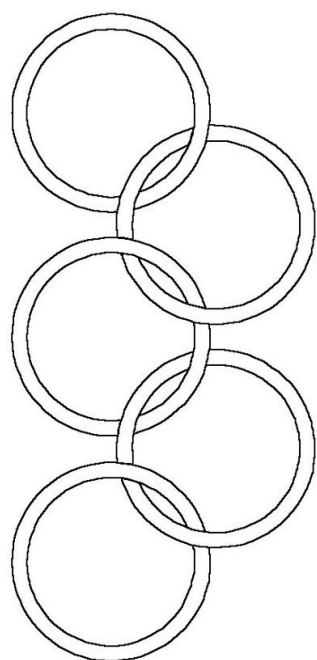
Gold	Mrs Luxton
Silver	Barry Weeks
Bronze	Mr Birchall

Flower Arrangement

Gold	Phillip Day
Silver	Muriel Perrin
Bronze	Mrs Mounty

Beetle

Gold	Jim McClurg
Gold	Eileen Addis
Gold	Eva Humphreys
Gold	Betty Evans
Silver	Brenda Toogood
Silver	Tom Daniels
Bronze	Eileen Bell

Poetry**Gold** Mona Berryman**Silver** J Smith**Bronze** Betty Evans**Short Story****Gold** Elaine Allen**Silver** PA Windsor**Bronze** Colin Rees**Quiz****Gold** Prue Miles**Gold** Betty Wood**Gold** Margaret Pool**Gold** Vivian Daniels**Silver** Phillip Day**Silver** John Wride**Silver** Jim McClurg**Silver** Gloria McClurg**Silver** Sheila Smith**Silver** Barry Weeks**Silver** Doreen Gabelli**Silver** Pam Galliver**Bronze** Betty Evans**Bronze** Beryl Dury**Bronze** Merle Harding**Bronze** Sylvia Seymour**Bronze** Rita Earle

We hope we haven't forgotten anyone, but if we have please accept our apologies and we will put it in the next edition of *Chatterbox*.

Think you have the makings of an Olympic champion? The inter-scheme competition will be running again this year and we will be holding our first event in May. All will be revealed soon and your scheme managers will be given all the details. So watch out for more in the coming month!

Mendip Housing Garden Competition 2007

Fancy yourself as a bit of an Alan Titchmarsh? Then enter our 2007 gardening competition. It's a bit of fun that's guaranteed to brighten up everyone's day – and you might win a prize. It's not too late to get some plants growing and there are several categories to choose from.

- Front garden**
- Back garden**
- Pots and patios**
- Hanging baskets**
- Communal areas**
- Managed wildlife area**



You can enter a maximum of two categories. Prizes range from £5 to £20 vouchers. Judging takes place in mid-July. We will write to you to say we have got your entry once we have received it.

Closing date for all entries is 1st June 2007

Please let us know which categories you are entering and send this with your name and address to:

Mendip Housing Garden Competition
c/o C&RI Team
Mendip Housing Ltd
FREEPOST (SWB 10920)
Shepton Mallet
Somerset
BA4 5ZZ



It's a freepost address so there is no need for a stamp

Top gardening jobs from the Royal Horticultural Society

April

- * Tie up climbing and rambling roses
- * Sow hardy annuals and herb seeds
- * Increase the water given to houseplants
- * Feed hungry shrubs and roses
- * Sow new lawns or repair bare patches

May

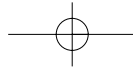
- * Earth up potatoes, and plant any still remaining
- * Plant out summer bedding at the end of the month (except in cold areas)
- * Regularly hoe off weeds
- * Mow lawns weekly
- * Lift and divide overcrowded clumps of daffodils and other spring-flowering bulbs

June

- * Pinch out side shoots on tomatoes
- * Harvest lettuce, radish, other salads and early potatoes
- * Cut lawns at least once a week
- * Plant out summer bedding
- * Prune many spring-flowering shrubs

July

- * Dead-head bedding plants and repeat-flowering perennials, to ensure continuous flowering
- * Pick courgettes before they become marrows
- * Give the lawn a quick-acting summer feed



What are senior citizens worth?

Did you know that we old folks are worth a fortune?
We have **SILVER** in our hair and **GOLD** in our teeth
STONES in our kidneys and **LEAD** in our feet and **GAS** in
our stomachs

Frankly I've become a frivolous old woman. I am seeing
six gentlemen a day as soon as I wake up:

WILLPOWER helps me out of bed.

Then I get to see **JIMMY RIDDLE**.

Then it's time for breakfast with **MR KELLOGG**, followed
closely by the refreshing company of **MR TETLEY** or my
other friend whom I only know as **MR PG**.

Then comes someone I don't like at all **ARTHUR ITIS**. He
knows he is not welcome but he insists on being here,
what's more he stays all day. Even then, he doesn't like to
stay in one place – he takes me from joint to joint.

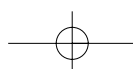
After such a hectic day I'm glad to get to bed with
JOHNNY WALKER too.

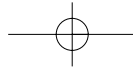
What a hectic life, of yes I'm now flirting with **AL**
ZHIEMER. The vicar came to see me the other day and
said I should be thinking of the Hereafter. So I told him I
did all the time. For me no matter where I am – in the
bedroom, the kitchen, the sitting room or the garden – I
ask myself now what am I here after?

Well I'll close now and I hope **WILL POWER** is your
constant companion. But do make sure that his friend
EMMA ROYD doesn't creep up on you from behind. And
watch out for the crafty one **JERRY ATTIC**.

**Got a poem you want to share. Send it to Chatterbox,
c/o The Whithys Office, Street, Somerset, BA16 9PL**

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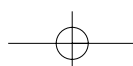




Tomorrow...

Tomorrow I'll paint that peeling door
And write that thank you letter
I'll ring old Auntie Flo and ask
If her wonky knee is better.
I'll oil every squeaky hinge
(I'll be glad of the peace and quiet)
If I eat up all the cakes today
I can start that wholefood diet.
Then I'll sort through the larder, it's a terrible mess
The shelves are bent under the weight
And I'll ruthlessly bin every packet or tin
That's been there since '78.
I'll weed the garden and wash the dog
The greasy oven I'll clean
I'll even polish the bathroom tiles
And rub down the bits in-between.
It's not that I don't want to do these jobs
It's just that I've never got the time
There's always something more pressing to do
And today it was penning this rhyme!

**Got a poem you want to share. Send it to *Chatterbox*,
c/o The Whithys Office, Street, Somerset, BA16 9PL**



How To Give a Cat a Pill

1. Pick up cat and cradle it in the crook of your left arm as if holding a baby. Position right forefinger and thumb on either side of cat's mouth and gently apply pressure to cheeks while holding pill in right hand. As cat opens mouth, pop pill into mouth. Allow cat to close mouth and swallow.
2. Retrieve pill from floor and cat from behind sofa. Cradle cat in left arm and repeat process.
3. Retrieve cat from bedroom and throw soggy pill away.
4. Take new pill, cradle cat in left arm holding rear paws tightly with left hand. Force jaws open and push pill to back of mouth with right forefinger. Hold mouth shut for a count of 10.
5. Retrieve pill from goldfish bowl and cat from top of wardrobe. Call spouse from garden.
6. Kneel on floor with cat wedged firmly between knees, hold front and rear paws. Ignore low growls coming from cat. Get spouse to hold head firmly with one hand while forcing wooden ruler into mouth. Drop pill down ruler and rub cat's throat vigorously.
7. Retrieve cat from curtain rail, get another pill. Make note to buy new ruler and repair curtains. Carefully sweep shattered figurines and vases from hearth and set to one side for gluing later.
8. Wrap cat in large towel and get spouse to lie on cat with head just visible from below armpit. Put pill in end of drinking straw, force mouth open with pencil and blow down drinking straw.

9. Check label to make sure pill not harmful to humans; drink a beer to take taste away. Apply plaster to spouse's forearm and remove blood from carpet with cold water and soap.
10. Retrieve cat from neighbour's shed. Get another pill. Open another beer. Place cat in cupboard and close door onto neck to leave head showing. Force mouth open with dessert spoon. Flick pill down throat with elastic band.
11. Fetch screwdriver from garage and put cupboard door back on hinges. Drink beer. Fetch bottle of Scotch. Pour shot, drink. Apply cold compress to cheek and check records for date of last tetanus jab. Apply whiskey compress to cheek to disinfect. Toss back another shot. Throw t-shirt away, fetch new one.
12. Ring fire brigade to retrieve the cat from tree across the road. Apologise to neighbour who crashed into fence while swerving to avoid cat. Take last pill from packet.
13. Tie the little terror's front paws to rear paws with garden twine and bind tightly to leg of dining table, find heavy duty pruning gloves from shed. Push pill into mouth followed by large piece of fillet steak. Be rough about it. Hold head vertically and pour two pints of water down throat to wash pill down.
14. Consume remainder of Scotch. Get spouse to drive you to A&E, sit quietly while doctor stitches fingers and forearm and removes pill remnants from right eye. Call furniture shop on way home to order new table.
15. Arrange for RSPCA to collect mutant cat from hell and ring local pet shop to see if they have any hamsters.

How To Give a Dog a Pill

1. Wrap it in bacon.

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Maybe...

Today dear Lord I'm eighty and there's much I haven't done

I hope dear Lord you'll let me live until I'm eighty-one

But then, if I haven't finished all I want to do

Would you let me stay a while until I'm eighty-two?

So many places I want to do, so very much to see

Do you think that you could manage to make it
eighty-three?

The world is changing very fast, there is so much in
store

I'd like it very much to live until I'm eighty-four.

And if by then I'm still alive, I'd like to stay till
eighty-five.

More planes will be up in the air, so I'd really like to
stick

And see what happens to the world when I'm
eighty-six.

I know dear Lord, it's much to ask (and it must be nice
in heaven)

But I really would like to stay until I'm eighty-seven.

I know by then I won't be fast and sometimes will be
late

But it would be so pleasant to be around at
eighty-eight.

I have seen so many things and had a wonderful time

So I'm sure that I'll be willing to leave at eighty-nine.

Maybe...

**Got a poem you want to share. Send it to *Chatterbox*,
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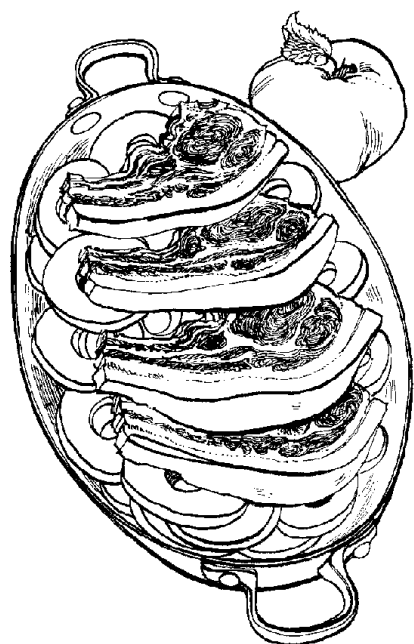
Cooks' Corner

Thanks to Gloria McClurg for providing these recipes. We hope you enjoy them. Do you have tasty recipes you want to share? Then send them to
Chatterbox c/o The Whithys Office, Street, Somerset, BA16 9PL.

Easter Pork Chops

- 4 lean pork chops*
- 1 large onion sliced into rings*
- 2 Bramley apples cored, peeled and sliced*
- 4 ozs mushrooms*
- 2 tbsp tomato puree*
- 1/4 pint white wine or stock*
- 1 medium sized tin of tomatoes*

Trim the chops and wipe them. Place a layer of onions in the base of a casserole dish followed by half of the apples and mushrooms. Put the chops in next. Season with salt and pepper and then cover with the remaining onion, apples and mushrooms. Blend the tomato puree with the wine or stock and pour this mixture over the chops. Add the tomatoes and cook. 180°C (350°F) or gas mark 4 for 1½ hours or until the chops are tender.



Rhubarb Charlotte

2 ozs fresh breadcrumbs

1 oz demerara sugar

1 oz shredded suet

Grated rind of 1 lemon

1/2 tsp ground ginger

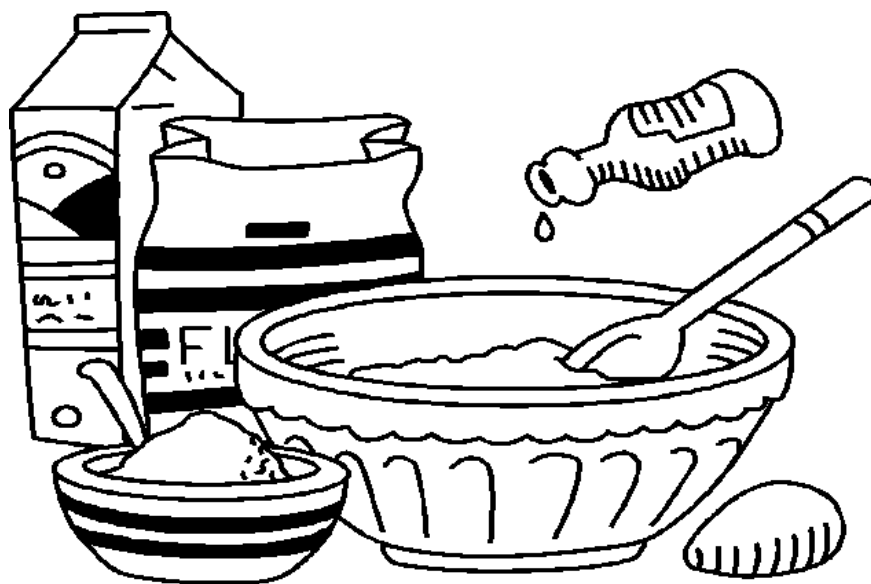
1/4 oz butter

1 lb rhubarb, trimmed, washed and cut into short lengths

A 1 pint pie dish – greased

Place the breadcrumbs in a bowl and stir in the sugar, suet, lemon rind and ground ginger until everything is thoroughly mixed together.

Put half the rhubarb into the dish, cover it with half of the crumb mixture, add the remaining fruit and top it with the rest of the crumble. Dot with butter and bake at 120°C (250°F) gas mark 4 for 45 minutes until the fruit is soft and the top is crisp and brown.



Easter Biscuits

1/2 lb flour

1/4 lb butter or margarine

1/4 lb caster sugar

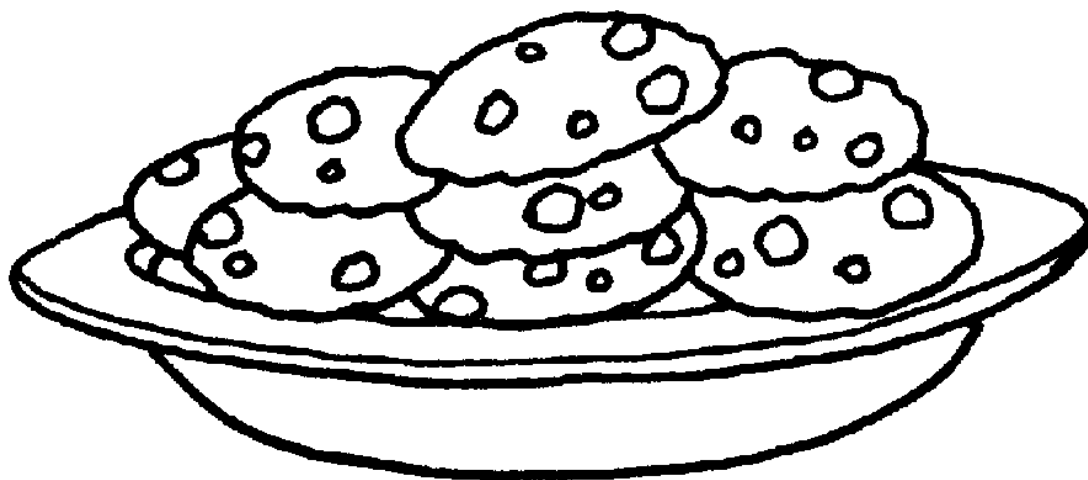
A little grated lemon rind

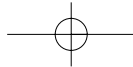
1/2 teaspoon baking powder

1 egg

2 ozs currants

Rub the butter into the flour, add the sugar, lemon rind, baking powder and currants. Moisten with beaten egg. Roll out $\frac{1}{4}$ inch thick and cut into biscuits with a round fluted cutter. Cook on a baking tray for 20 minutes at 120°C (250°F) or gas mark 4. Sprinkle with caster sugar as soon as the biscuits come out of the oven. Keep in an airtight tin.





Tips and hints

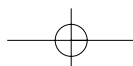
Here are some useful tips and hints to make life that little bit easier. If you've got some good ideas that you want to pass then we want to hear them. Send them to *Chatterbox* c/o The Whithys Office, Street, Somerset, BA16 9PL.

In the bathroom

- Keep an old toothbrush in the bathroom to rub away the dirt in very awkward places, like round the plughole or taps
- Coat the bottom of shaving foam cans with clear nail varnish to avoid rust stains appearing on your bath or sink
- To prevent your mirror steaming up, give it a wipe with a cloth and a dab of washing up liquid. This way you can use the mirror without having to continually wipe away the condensation
- If you find spiders in the bath it means your bath is so clean they cannot find bits on the sides to hold onto to escape. Place a long piece of toilet paper so that one end is in the bath and the other is hanging over the side so that they can escape

Laundry

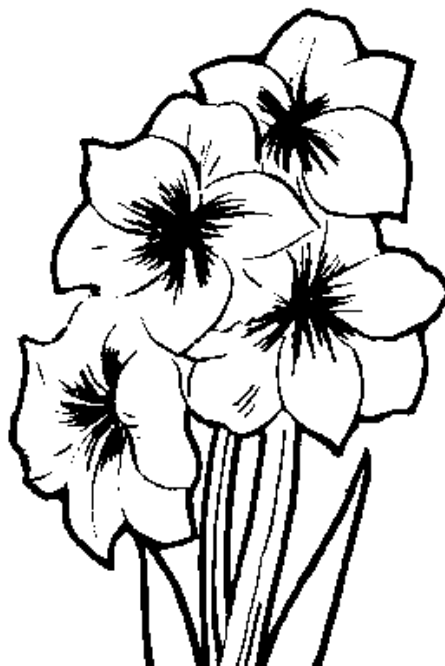
- Shirt collars can get very greasy. Instead of using the special products, which are expensive, use the cheapest brand of shampoo. It is designed to deal with this kind of grease. A little rubbed into the collar before washing makes all the difference
- Hang an old shopping bag on the back of the bathroom door. Every time you retrieve a 'lone' sock from your clean washing put it in the bag. Every weekend you can then 'pair' them up!
- Washing machines need to be cleaned inside, especially if you use liquid detergent. Every three months, run the machine, without clothes, on the hottest cycle. It's amazing how much lather will appear



Wordsearch

Thank you to Mrs C Hallam of Frome for supplying this Wordsearch. Can you dig out eleven summer flowers?

HOLLYHOCKS
 BEGONIAS
 ORIENTAL LILY
 LUPINS
 ROSE
 JASMINE
 DAHLIAS
 ISMENE
 GLADIOLI
 GERANIUM
 MAGNOLIA



Z	S	A	J	A	S	M	I	N	E	Z	O
M	G	N	C	D	E	A	T	N	S	C	R
I	E	G	I	G	H	G	O	Z	H	H	I
P	R	H	S	P	H	N	R	O	S	E	E
B	A	G	M	V	U	O	L	S	O	O	N
E	N	K	E	V	E	L	L	F	B	G	T
G	I	I	N	B	Y	I	S	Z	D	G	A
O	U	O	E	H	R	A	C	C	K	H	L
N	M	P	O	S	U	N	I	O	E	R	L
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A	K	A	P	P	L	R	O	S	G	H	L
S	A	I	L	H	A	D	L	I	L	L	Y

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Chatterbox is written by sheltered housing tenants and other contributors, including staff.

It's your magazine so send your contributions to:

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